

About the City

Alonzo de Leon, commanding a Spanish expedition, arrived in what is now Hondo in April 1689. He passed over a clear-flowing high banked stream which he named Hondo, a Spanish word meaning deep. The title stuck as both Hondo and Hondo Creek retain these names. In the 1840's permanent settlers, led by Henri Castro, settled near Hondo Creek, in 1882 a railroad station and a post office were established bringing the birth town of Hondo. As the result of an election in 1892, Hondo became the county seat of Medina County.

Hondo covers nearly 9.5 square miles and has a population of approximately 8,000. It is located in the center of Medina County, on U.S. Highway 90 only 40 miles west of San Antonio. It is within 150 miles of the border towns of Laredo, Del Rio and Eagle Pass and the Gulf Coast of Corpus Christi and Galveston. The topography is a brushy, rolling terrain with fertile farming areas predominant.

Entering from either the east or west on U.S. Highway 90, originally the Old Spanish Trail, you are greeted by Hondo's nationally famous "God's Country" highway sign. The sign is just one indication of the pride the residents and businesses have in their community. Hondo and Medina County are blessed with the abundance of space for new enterprise; an adequate work force, low tax and utility rates, and an excellent transportation system which encompasses air, rail and highway access.

The City provides electric, water, sewer and garbage utility services. Students in Hondo attend schools in the Hondo Independent School District. Natural gas service is supplied by Centerpoint Energy. AT&T Telephone Company provides telephone service. Cable television is supplied by Rapid Communications.



City Government

Hondo has a Council / Manager form of government. Under this system, the City Council hires a professional City Manager who is responsible for the implementation of the Council's policies, as well as the daily administration and management of all operating City departments.

The City Council serves as the policy making body. The Mayor and five Council Members are elected by the citizens of Hondo at-large. In addition to establishing policy on a myriad of issues, City Council approves the annual City budget and determines the City's yearly tax rate. The public is invited to attend meetings of the City Council, as well as meetings of boards and commissions.

The strength of Hondo's Council / Manager form of government lies in the political leadership of the City Council combined with the strong managerial expertise of a professional City Manager.

City Council

You are encouraged to attend City Council meetings and to write or call City Council members when you would like to bring a matter to their attention. You may also address the City Council briefly regarding a specific topic or an agenda item listed on the agenda during the Citizens to be heard portion of a regular meeting. Sign in sheets are available by contacting City Hall. Comments are always welcome during this time and during public hearings on specific subjects.

Regular meetings of City Council are held the 2nd and 4th Monday of each month at 6:00 p.m. in the City Council Chambers, 1600 Avenue M.

Correspondence to City Council may be mailed to 1600 Avenue M, Hondo, Texas 78861.

Hondo Mayor and City Council Members 2009-2010

James W Danner, Honorable Mayor

Mike Sanchez, Place #1 Councilmember

Clyde Haak, Place #2 Councilmember

Eric A. Torres – Mayor Pro Tem, Place #3 Councilmember

Ann-Michelle V. Long, Place #4 Councilmember

Keith A. Lutz, Place #5 Councilmember

A

Airport (Hondo Municipal)

The Hondo Municipal Airport and Industrial Park is home to several major operations including the US Air Force, annual Ag Flyers, Jet Center Aviation, Corrigan Aircraft, Rizo Jet Avionics International, South Texas Liquid Terminal. Private pilots also enjoy the airport facility and the EAA Fly-In event. For questions or additional information call, Tim Fousse, Airport Manager426-3810

Ambulance

EMERGENCY: DIAL 911.

Community EMS Inc., 3002 Avenue G.....426-5950

Animal Control

City and State laws require that dogs and cats be vaccinated against rabies on an annual basis. Animals must be registered with the City and must wear the required tags and collars. Animals may also be registered at the Hondo Veterinary Hospital, Hwy. 90 West. The City of Hondo has an ordinance which prohibits animals to run at large and provides for dangerous dogs. Owners of such animals will be cited. The city will also pick up stray animals in response to complaints. For additional information, contact the Animal Control Officer by calling the Police Department.....426-5353

AT&T Telephone Company

See Telephone Company

B

Birth Certificate

For birth certificate records, contact Medina County Clerk's office located at 1100 16th St.....741-6041

Bluebonnet Children's Center

1901 Ave. I426-5554
Executive Office in Uvalde.....278-7733

Budget Process

The budget process is a systematic approach to providing reasonable estimates of revenues and expenditures for a certain level of activity. These revenue and expenditure estimates are based on past, current and future anticipated activity. The information is accumulated and is forwarded from the department heads to the City Manager, the City Council, and the public. Therefore, budget preparation is an opportunity to review each activity and present a realistic, adequately documented budget to provide services in a low-cost, efficient manner.

This budget process begins in May of each year, and the proposed budget is presented to the City Council in July for their review. Budget workshops are scheduled with the City Council and department heads in July. The public hearing on the proposed budget is published in the local newspaper stating the date, time and place and is also posted at City Hall. All meetings are open to the general public. The fiscal year budget period begins October 1st and ends September 30th.

Building Inspection Department

The Building Inspection Department is responsible for reviewing construction drawings, issuing building permits, and conducting inspection to ensure compliance with state and local codes and ordinances. For additional information call.....426-4737

Building Permit

Any structural demolition repair, new construction or remodeling of any building or home within the City limits requires a building permit. For additional information and specific requirements call.....426-4737

C

Cable Television

For service or repair, call Rapid Communications at 1-800-526-8901

Cats

See Animal Control.

Certificate of Occupancy

A certificate of occupancy is required for all new commercial businesses and residential. An inspection of the building will be required. If the inspection passes, a certificate of occupancy will be issued by the Building Inspector for a fee. If you would like to schedule an inspection or have questions, please contact the Code Compliance Office.....426-4737

Chamber of Commerce (Hondo Area)

The Chamber of Commerce is located in Hondo at 1607 1/2 Avenue K. Please contact the office for additional information.....426-3037

Children's Advocacy Center (CAC)

1901 Ave. I.....426-5554

Child Protective Services

Located at 410 Carter St.....741-2043

Churches

First Baptist Church	2400 Ave. P	426-4047
Primera Iglesia Bautista	1700 14 th St.	Not listed
Victory Baptist Church	2903 19 th St.	426-2111
St. John's Catholic Church	2101 Ave. K	741-2236
Church of Jesus Christ of Latter Day Saints	2910 Ave. Q	426-4203
Church of Christ	2302 Ave. M	741-5280
St. Paul Lutheran Church	1303 Ave. M	426-2343
First United Methodist Church	1008 16 th St.	426-2073
New Covenant Fellowship Church	2610 30 th St.	426-5511
Iglesia Del Nuevo Testamento	112 18 th St.	741-3100
Templo De Dios Pentecostes	2010 18 th St.	426-5733
Faith Community Bible Church	1220 18 th St.	426-8223
Living Waters Christian Worship Center	1003 19 th St.	741-2223

City Manager

The City Manager provides a centralized direction of the effective administration and operations of all municipal services for the City of Hondo as directed by the City Council and serves as a focal point for the management of the city departments. The City Manager's Office prepares and submits to the City Council a balanced plan of municipal services in adherence with the policy goals and objectives established by the City Council while employing such managerial techniques as needed to assure efficient and effective utilization of the City's resources.

City Parks

There are three parks located north of Hondo on FM 462. Park #1 features a covered picnic area with a seating capacity of up to 500 people, equipped with restrooms, large BBQ pits and a dance pavilion. Park #2 features a covered picnic area with a seating capacity of up to 50 people, equipped with restrooms and small BBQ pits. Park #3 is open to the public and does not require reservations. Features include picnic tables, playground equipment, small BBQ pits, volleyball net, walking trail, basketball court and gazebo.

A reservation, user fee and deposit are required for Park #1 & Park #2.

Veterans Memorial Park located in the 2000 Block of Avenue M is open to the public and does not require reservations. It has benches and shade trees.

Sunset Park is a two acre City park located at the corner of 18th Street and Avenue U. Recreation facilities include swings, merry-go-round, jungle gym, play structure, slides and basketball courts. Other facilities include picnic tables and a jogging/walking track. The park is open to the public FREE with no reservations required.

Hondo Recreation Area located at 2800 Block of Avenue U offers a Public Swimming Pool (*See swimming pool*), four lighted tennis courts, two lighted Little League fields, Play-Scape Area, BBQ pits and picnic tables. All areas are open to the public and do not require reservations.

T.A. Lopez Park located at 200 Block of 15th Street offers a lighted softball/baseball field, basketball courts and playground equipment. FREE with no reservations required.

Jungman Park located 1300 Block of Avenue D offers lighted playground equipment with assorted and picnic tables. FREE with no reservation required.

Contact City Hall for additional information.....426-3378
Reservations must be made at City Hall. The city cannot accept phone reservations.

City Secretary

The City Secretary is an officer of the city, appointed by the Council. The position of the City Secretary is a statutory position required by State Law. In addition to statutory duties, the City Secretary serves as the director of the Office of the City Secretary which oversees Election Administration, Records Management, Public Information, City Council Meeting Agendas and Minutes, the appointment process of Boards and Commissions, the operation of Hondo Municipal Court, Community Center, and Custodial. In addition, the City Secretary also is responsible for alcohol permits. Contact the City Secretary at.....426-3378

Code Enforcement Office or Code Compliance Office

Located at 802 Ave. Y.....426-4737

Colleges & Universities

There are several colleges and universities within 40 miles of Hondo, including UTSA Downtown, University of Incarnate Word, St. Mary's University, Trinity University, San Antonio College, Southwest Texas Jr. College, St. Phillips University, Northwest Vista College, and Sul Ross at Uvalde.

Community Center

The Hondo Community & Senior Center is located at 1014 18th Street. The facility is approximately 2,200 square feet and can accommodate up to 75 people.

Charge for usage of facility is as follows:

Non profit organizations:	No fee
Private:	\$25.00 for 2 hours/ \$15.00 for extra hours
Security Deposit:	\$25.00

Reservations are based on a first come, first serve basis.

Keys to the facility must be picked up during City Hall operating hours prior to the event. For additional information contact City Hall.....426-3378

Court Appointed Special Advocates (CASA)

1901 Ave. I.....426-8848

Courthouse

See Medina County

Curfew

The City of Hondo enforces a curfew for minors less than 17 years of age.

Curfew Hours:

School Days: Sunday – Thursday 10 p.m. – 6 a.m.

Summer Break: Sunday – Thursday 11 p.m. – 6 a.m.

Weekends: Friday – Saturday 12:01 a.m. – 6 a.m.

D

Death Certificate

For death certificate or records, contact the Medina County Clerk's office located inside the Medina County Courthouse at 1100 16th St.....741-6041

Dogs

See Animal Control.

Driver's License

The nearest Texas Department of Public Safety office for issuing driver's licenses is located at 702 Harper Street (Old Weather Station Bldg.). A representative is available Monday, Tuesday, Thursday and Friday from 8 a.m. – 5 p.m. @ Hondo, and Wednesdays from 9 a.m. – 4 p.m. @ Bandera.

For additional information call..... 426-8975

E

Elections

The City of Hondo conducts a council election on the second Saturday in May of each year. A mayor and five council members are elected at large for staggered two-year terms.

Electrical Permit

All electrical work requires an electrical permit from the City. Permits are issued to licensed electrical contractors. Electrical licenses are issued by the City. For additional information call.....426-4737

Electrical Power Outage

To report an electrical power outage during:

Normal working hours call:

Electric Department.....426-3377
City Hall Office.....426-3378

After hours or on weekends call:

Sheriff's Office.....741-6150

Electrical Service

Electrical service within city limits is provided by the City of Hondo. To inquire about service, deposits and connection fees, please contact Utility Customer Service at City Hall.....426-3378

The City of Hondo will not activate service until the Building Inspector has conducted an inspection. Contact the Code Compliance Office to arrange for an inspection at.....426-4737

For commercial businesses, a \$10.00 fee is required for a certificate of occupancy.

For rural electrical service, contact Medina Electric Cooperative office located at 2308 18th St.....741-3334

Emergency Numbers

For Ambulance, Fire or Police, dial **911**.

Employment Commission

See Workforce Solutions Alamo

Employment with the City of Hondo

The City receives employment applications only when there are job openings. Job Openings are posted on the bulletin board located in the lobby area of City Hall, 1600 Avenue M, published in the Hondo Anvil Herald and on the City's webpage (www.cityofhondo.com). Employment applications will be accepted during weekday business hours between 8:00 a.m. - 5:00 p.m., or by mail.

Environmental Center and Citizens' Collection Station

The Citizens' Collection Station purpose is to provide a convenient place for residents to unload bulky waste items. Bulky waste is defined as appliances without Freon, old furniture, and other non-prohibited items....426-4737

F

Finance Department

The City Treasurer/Finance Director is responsible for the management and accounting functions for all the funds received and expended by the City. The responsibilities of the finance department include budget administration, debt management, purchasing, payroll, accounts receivable, accounts payable, investment management and human resources. To contact the Finance Department call.....426-3378

Fire

EMERGENCY: Dial 911.

Hondo Volunteer Fire Company Station #1 is located at the 1900 Block of Avenue K and Station #2 is located at 1309 Avenue Y. For non-emergency calls call.....426-7000

Fire Marshall

Darrell Wittenbrink.....426-7000

Fireworks

City Ordinance Chapter 5, Article 5.400, Sec. 5.402 and 5.403 prohibit the discharge, selling or possession of fireworks within the corporate limits of the City of Hondo. For additional information regarding this ordinance, please contact Police Department.....426-5353

Food Bank

See Medina County Food Pantry

G

Garbage Pickup

Currently, Alamo One is the City's contractor for garbage service. Residential garbage is picked up once a week. Your garbage service day depends on the area of town you reside. The monthly fee is added to your utility bill. In addition to garbage pick-up, the City's garbage contractor schedules semi-annual clean-ups for bulky items such as furniture, appliances, tree limbs, etc. For additional information please contact Alamo One at426-4261

Gas Service: Natural Gas

Centerpoint Energy provides natural gas service in Hondo and the surrounding areas. For installation or repairs call.....1-800-247-7142
To report gas leaks or other natural gas emergencies 24-hours a day, call.....1-888-876-5786

General Education Diploma (GED) Classes and Testing

For information regarding G.E.D. classes, contact the Hondo Public Library.....426-5333

Golf Course

The Hondo Golf Course (9-hole) is located on Castro Avenue at Hondo Airport (northwest of Hwy 90). Golf carts, a driving range, concessions, and tournament play are available.
For additional information call.....741-4653

Graffiti

To report any graffiti on any buildings, please contact City Hall.....426-3378

Grass and Weeds

City Ordinance Article No: 6.1400, Section No: 6.1403, prohibits high grass and weeds. The ordinance states that a property is in violation once the height of the grass and weeds is ten inches high. It is the property owner’s responsibility to ensure that they are not in violation of the ordinance at any time. For additional information, contact Code Compliance Office.....426-4737

H

Health Services

Please contact Medina County Health Unit located on 3103 Ave G.....741-6191

Hondo I.S.D.

Students in grades 9th - 12th attend Hondo High School located at 2603 Avenue H. For additional information call.....426-3341

Students in grades 6th – 8th attend McDowell Middle School located at 1602 27th St. For additional information call.....426-2261

Students in grades 3rd – 5th attend Woolls Intermediate School located at 2802 Avenue Q. For additional information call.....426-7666

Students in grades PreK – 2nd attend Meyer Elementary School located at 2502 Avenue Q. For additional information call.....426-3161

Superintendent’s Office is located at 2604 Avenue E. For additional information call.....426-3027

Hospital - Medina Community

Medina Community Hospital offers a wide range of services from 24-hour emergency care and general acute care to three Rural Health Clinics in Hondo and one clinic in Devine for primary and preventative care. The professional, friendly staff is here to provide top-notch healthcare in a convenient and caring atmosphere. Services available include general acute care, obstetric services with family-oriented birthing rooms, inpatient and outpatient surgery, including outpatient eye surgery. Other services include diagnostic radiology, ultrasound, mammography, CAT scan and MRI; clinical laboratory services, cardiac stress test, respiratory therapy, rehabilitation including physical therapy and speech therapy. General surgery, ophthalmic (eye) surgery, podiatric surgery, and limited gynecological and orthopedic surgery are performed at Medina Community Hospital. For additional information call.....426-7700

Housing- Section 8

For information regarding housing and utility assistance programs, please visit Community Council of South Central Texas located at 375 CR 5214, D’Hanis, Texas. Please call.....363-3119

I

Immunizations

Contact Medina County Health Unit located at 3103 Ave. G.....741-6191

J

Jail

See Medina County Sheriff's Office

Job Opportunities

You can visit the City's webpage at www.cityofhondo.com for a complete listing of job opportunities with the City of Hondo or call City Hall.....426-3378

Junked or Abandoned Vehicles

City Ordinance Chapter 7, Article No: 7.600, prohibits the presence of any junked vehicles on such property. Vehicles which are located on private property, public roads and rights-of way are included. To report a junked or abandoned vehicle, contact the Code Compliance Office.....426-4737

Justice of the Peace

See Marriage License or Small Claims Court.

K

KCWM Radio

KCWM is broadcast out of 1460 AM. Features include C&W Music, VSA Network News, Obituaries, Morning Show, Public Service Announcements, Local High School Sports Broadcasting, S.A. Spurs Network and broadcasts of emergency weather information and related warnings when needed. For additional information, please call.....741-5296

L

Library

The Hondo Public Library is located at 1011 19th Street and is open on:

Library Hours	
Monday & Thursday	8:30am – 6:00pm
Tuesday & Wednesday	8:30am – 7:00pm
Friday	8:30am – 5:00pm
Saturday	9:00am – 1:00pm
Sunday	CLOSED

A variety of services are offered for all ages of the community. Various children's programs are held throughout the year. G.E.D. classes are also held throughout the school year. The library collection includes hardback and paperback books, audio books, videos, DVDs, microfilm, and CDs. In addition, the library provides computers with a fast T-1 line, outgoing fax service, a coin operated photocopier, typewriters, and a conference room. For additional information call.....426-5333

License Plates

See Vehicle Registration

Liquor License

City ordinance requires a Liquor License for businesses serving alcoholic beverages within the City. Application is made through the Texas Alcohol Board and Commission (TABC). Renewals are processed at the City Hall office at 1600 Avenue M. An annual fee is collected by the City at half the fee imposed by the State. For additional information, contact City Secretary.....426-3378

M

Marriage License

For a marriage license contact the County Clerk’s Office, at the Medina County Courthouse, located at 1100 16th Street.....741-6041

Masonic Lodge

The Masonic Lodge is located at 2607 Avenue Q. For additional information call.....426-2273

McDowell Junior High School

See Hondo I.S.D.

Meals on Wheels

See Medina County Nutrition Center.

Medina County Courthouse

The Medina County Courthouse is located at 1100 16th Street, Hondo, Texas. For additional information call.....741-6000

Medina County Fair Hall

The Medina County Fair Hall is located on FM 462 North. Seats 700 (Convention and meeting facilities, kitchen, livestock exhibit hall, indoor rodeo arena, stock pens, RV parking & camping). The Medina County Fair is held annually in September. For additional information call.....426-5406

Medina County Food Pantry

The Food Pantry is available for anyone in the emergency need of food. The pantry is located at 803 Harper Street. It is open on Monday, Wednesday and Friday from 8:30 a.m. – 11:30 p.m. For information call.....426-4847

Medina County Museum

The Medina County Museum is housed in a restored 1897 Southern Union Pacific Railroad depot and is located at 2202 18th Street, on the north side of the railroad tracks that run along Hwy. 90. The museum features pioneer artifacts and exhibits of Medina County history. Several other old buildings from the area form the entire museum grounds covering one city block. The depot was originally built in 1883 and served as Hondo’s passenger rail station. The “Hondo Depot” received a Texas Historical Marker in 1980. The museum is open on Friday & Saturday from 10 a.m. – 5 p.m and on Sunday from 2 p.m. – 6 p.m. For additional information call.....426-8819

Medina County Nutrition Center

The center is located at 808 Harper Street. The Senior Citizen Program offers low-cost nutritious meals for

citizens 60 years of age or older. They also offer home delivery for inbound senior citizens. Citizens should call 24 hrs. in advance if you plan to eat at the center or need home delivery. For additional information call.....741-6160

Medina County Sheriff’s Office

The Medina County Sheriff’s Office is located at 801 Ave. Y. For emergencies, please dial **911**. For all other non-emergency calls, please call.....741-6150

Medina County Tax Office

The Medina County Tax Office is located at 1102 15th Street. For information regarding city, school, and county taxes, please call.....741-6100

Medina County Transportation

Alamo Regional Transit (ART) provides transportation to the general public in the eleven rural counties in the Alamo Area Council of Government (AACOG) Region. The counties include: Atascosa, Bandera, Comal, Frio, Gillespie, Guadalupe, Karnes, Kendall, Kerr, Medina, and Wilson. For additional information call....210-362-5230

Meyer Elementary School

See Hondo I.S.D.

Manufactured/Modular Homes

For information regarding zoned areas for placement of modular homes, please view the Zoning map at City Hall, 1600 Avenue M or at the Code Compliance Office.....426-3378/426-4737

Municipal Court

Adult docket calls are held on the 3rd Thursday of every month and Juvenile docket every 2nd Tuesday of every month at 3:00 p.m. at the Council Chambers, 1600 Avenue M. Trials are scheduled as needed and are held at the Medina County Courthouse. For additional information call.....426-7058

Municipal Court Clerk

The Municipal Court Clerk is responsible for fine collections and assists the Municipal Court Judge. The Clerk is also responsible for maintaining the public record on all court cases in the City of Hondo Municipal Court as well as collecting fines and fees associated with these cases. For additional information call.....426-3378

Museum

See Medina County Museum

N

Nature Trail & Park

The Hondo Nature Trail & Park is located near the intersection of Castro Avenue and FM 462. It contains walking trails, gazebos, wetlands, and is a good location for birding and enjoying nature. For additional information, call.....426-3378

Newspaper - Hondo Anvil Herald

The Hondo Anvil Herald is the city’s official newspaper for public notices & press releases. It is located at 1601 Ave. K. Visit their website at www.hondoanvilherald.com. For additional information call.....426-3346

O

Office Hours

City Hall located at 1600 Avenue M is open Monday - Friday from 8:00 a.m. to 5:00 p.m. A drop box is available for payments during closed hours. For questions or additional information call.....426-3378

P

Parks Board

The City's Parks Board exists to advise the City Council on all matters concerning the establishment, maintenance, and operation of all city parks with the City of Hondo. Board meetings are held in the Council Chambers located at 1600 Ave M. at 5:30 p.m. on the 3rd Tuesday of every month. Meeting times and dates are subject to change or cancelled due to quorum requirements with appropriate notice.

Members are appointed by the City Council. Expression of interest in serving on the Board may be made, in writing, to the City Manager.

Passport

U. S. Passport applications may be obtained from the District Clerk's office at the Medina County Courthouse, 1100 16th Street, Hondo, Texas. For information call.....741-6000

Permits and Licenses Issued by City

<i>Item</i>	<i>Telephone</i>
Animal Registration.....	426-5353
Block Party Permit.....	426-3378
Building Permit.....	426-4737
Carnival Permit.....	426-3378
Certificate of Occupancy.....	426-4737
Collection Station Permit.....	426-3378
Curb Cut Permit.....	426-3378
Electrical License.....	426-4737
Electric Permit.....	426-4737
Fence Permit.....	426-4737
Liquor Permit.....	426-3378
Mf/Modular Home Permit.....	426-4737
Parade Permit.....	426-3378
Plumbing Permit.....	426-4737
Sewer Tap Permit.....	426-4737
Sexually Oriented Business License.....	426-3378
Sign Permit.....	426-4737
Solicitor/Vendor Permit.....	426-3378
Specific Use Permit.....	426-4737
Street Cut Permit.....	426-3378

Planning and Zoning Commission

The Planning and Zoning Commission develops and recommends for adoption, a Comprehensive Master Plan, in whole or in part, for the future development of the City of Hondo, Texas and its environs. Work also includes review and comments on land subdivision plats and zoning amendments, changes and permits.

Regular meetings are held in the Council Chambers, 1600 Avenue M at 5:00 p.m. on the 2nd Monday of each month if there are items on the agenda. Members are appointed by the City Council. Interest in serving on the Commission may be expressed, in writing to the City Manager.

Plumbing Permit

Plumbing work requires a plumbing permit from the City. Plumbing permits are issued through the Code Compliance Office. You will be required to complete a form, and pay a fee in order to acquire a permit. Permits are issued to licensed plumbers who have a current license issued by the State of Texas.

Police Chief

John V. Martinez located at 1101 16th St.....426-5353

Police Department

Hondo PD has 17 sworn officers that provide policing services around the clock. Administration hours are 8am -5pm Monday-Friday. The Chief of Police is appointed by the City Manager upon the approval of City Council. The Department is located at 1101 16th St. and is open Monday - Friday from 8:00 a.m. - 5:00 p.m.

For non-emergency calls, dial.....426-5353
 For emergencies, please dial **911**

Prisons

Texas Department of Criminal Justice
 Institutional Division
 Joe Ney Unit, 114 Private Rd 4303.....426-8030
 Ruben Torres Unit, 125 Private Rd 4303.....426-5325

Probation Offices

Medina County Probation Offices:
 Adult Probation, 2516 McHaughten.....741-6140
 Juvenile Probation, 1612 Ave. K, Suite #106.....741-6171

Public Works

It is the mission of the Public Works Department to provide effective, courteous and safe public services necessary to maintain a quality environment in which to live.

Services provided by the Public Works Department include:

- Electric Distribution: electric service, maintenance and metering.....426-3377
- Water Distribution and Waste Water Collection and Treatment: water and wastewater service, maintenance and metering.....426-2125
- Street Maintenance - roadway and alley maintenance, drainage, curb and gutter, traffic signage, and right-of-way maintenance.....426-4938
- Parks Maintenance - landscape, mowing and maintenance of City parks, municipal facilities, right-of-ways, and cemetery.....426-4900
- Solid Waste: which includes management of the City’s contracted residential and commercial refuse collection, curbside residential brush pickup and semiannual bulk item pickup.....426-4938
- Environmental Center and Citizens’ Collection Station : bulk item disposal, recycling, environmental and conservation educational programs.....426-4737
- Capital Improvements and Construction Project Management

Public Works Director

Tim Fousse located at Airport.....426-3616

R

Railroad Crossing Repair

All railroad crossing arms in the city are maintained by Union Pacific. To report a railroad crossing arm malfunction, please call.....1-800-767-3884

To report other railroad repairs, please call dispatcher at.....1-800-892-1283

Recreation Center

Rick Taylor Recreation Center is located at 602 Harper Street. It is equipped with a racquet ball court, basketball court, weight room, etc. For information on recreational activities in Hondo, contact the Recreation Director.....426-2475

S

Sales Tax

Retail sales and use tax within the City is currently set at 8.25%.

Salvation Army

For information regarding the Salvation Army, contact the Hondo Area Chamber of Commerce located at 1607 1/2 Avenue K.....426-3037

Schools

The Hondo Independent School District administration office is located at 2604 Avenue E. For additional information call.....426-3027

Grades PK – 2nd: attend Meyer Elementary located at 2502 Avenue Q.....426-3161

Grades 3rd – 5th: attend Woolls Intermediate School located at 2802 Avenue426-7666

Grades 6th – 8th: attend McDowell Junior High located at 1602 27th Street.....426-2261

Grades 9th – 12th: attend Hondo High School located at 2603 Avenue H.....426-3341

Sewer Stoppage and Overflows

For problems during working hours, contact

Water/Sewer Department.....426-2125

City Hall Office.....426-3378

After hours or weekends, call the Sheriff's Office.....741-6150

Shelter for Battered Persons

See Southwest Family Life Center

Small Claims Court

For additional information contact your precinct Justice of the Peace at the Medina County Courthouse,

1100 16th Street.....741-6000

Social Security Administration

The nearest U.S. Social Security Administration is located in San Antonio, Texas. For additional information call.....1-800-772-1213

Southwest Family Life Center

Services include 24-hour shelter and hotline, emergency medical care, counseling, assistance, referral services for victims of domestic violence or sexual assault, and court accompaniment for sexual assault victims. Services are available in English and Spanish. For Additional information call.....426-5972
24 hour hotline service.....426-5131

Sports Leagues

For information regarding sports leagues in Hondo, please contact the Recreation Director at the Rick Taylor Recreation Center.....426-2475

Street Repair

To report potholes or any other street repairs contact:

Street Department at.....426-4938
City Hall.....426-3378

Sunset Park

A two acre City park located at the corner of 18th Street & Avenue U. Play facilities include swings, merry-go-round, jungle gym, play structure, Skate Park, slides and basketball courts. Other facilities include picnic tables, walking track and restrooms.

Swimming Pool

The City operates a municipal swimming pool located at the corner of Avenue U and 24th Street. The pool is open only during summer school break. Daily admission or season passes are available. For additional information, contact the Recreation Director.....426-2475

T

Taxes - Ad Valorem

The City of Hondo taxes are processed and collected by the Medina County Tax Assessor's office located at 1102 15th Street. For information regarding taxes, please call.....741-6100

Telephone Service

Telephone Service in Hondo is provided by AT&T Telephone Company.

For residential service.....1-800-464-7928
For business customers.....1-800-499-7928

Texas Department of Human Services

The Texas Department of Human Services office is located at 401 Carter Street. For additional information call.....741-2043

Traffic Light Repair

All traffic lights in the city are maintained by the Texas Department of Transportation (TxDOT). If you notice a signal light malfunctioning, contact the TxDOT office.....426-2522
After hours contact the Sheriff’s Office.....741-6150

Transportation

See Medina County Transportation

Trash Pickup

See Garbage Pickup

U

U.S. Post Office

U.S. Post Office is located at 1108 17th Street. For additional information call.....426-2552

Utility Bill & Payment

Electric, water, sewer and garbage billing payments are due by the 15th of each month (next working day if 15th falls on a weekend or holiday). Payments may be made at City Hall, 1600 Avenue M. If paid after the 15th, penalty of 10% is assessed and gross amount will be due by the 25th. Failure to pay by the 25th will result in disconnection of services. A drop box is available at City Hall, located at the drive through window. If you have any questions regarding your bill, please call.....426-3378

Utility Bill Assistance

The Community Council of South Central Texas offers a program to assist qualifying people with their utility bills. For additional information regarding the program, go by the nearest office located at 375 CR 5214, D’Hanis, Texas or call.....363-3119

V

Vehicle Inspection

The State of Texas requires all vehicles to be inspected every year. Most maintenance garages and vehicle dealers offer this service for a fixed fee. For additional information, visit www.texasonline.com.

Vehicle Registration

Registration office is located at 1102 15th Street, Hondo, Texas. For questions and additional information call.....741-6100

Voter Registration

Voter registration cards are available at the Medina County Tax Office located at 1102 15th Street, Hondo, Texas. For additional information call.....741-6100

Voter registration cards may also be picked up at the Hondo Public Library at 1011 19th St.

W

Water & Sewer Line Repair (line breaks)

If you notice a water line break, contact the

Water Department at.....426-2125

City Hall Office at.....426-3378

After 5:00 p.m. or weekends, call the Sheriff's Office.....741-6150

Water Service

Water service is provided by the City of Hondo. To inquire about service, deposits and connect fees, please contact Utility Customer Service at.....426-3378

Water and Sewer Taps

To inquire about service and fees, please contact Utility Customer Service at.....426-3378
For new construction a water and sewer tap will be necessary to provide services.

Weeds

See Grass & Weeds

Woolls Middle School

Students grades 3rd -5th attend Woolls Intermediate located at located at 2802 Avenue Q. For additional information call.....426-7666

Women's Shelter

See Southwest Family Life Center.

Workforce Solutions Alamo

Located at 1802 Avenue M, it provides jobseeker and employer services. For additional information call.....426-8111

Z

Zoning

The Zoning Ordinance promotes the general health, safety, welfare and morals by regulating allowable land uses within the City. Hondo is divided into 13 zoning classification districts, each with certain types of land use allowed. All areas of the City fall into one of the zoning districts. For additional information contact City Hall.....426-3378

Zoning Board of Adjustments

The Zoning Board of Adjustments is charged with the responsibility for hearing appeals for special exceptions or variances to the Zoning Ordinance. In addition, the Board may make interpretations of administrative decisions. Meetings are held at the Council Chambers, 1600 Avenue M on the 3rd Monday of every month at 5:00p.m.. Expression of interest in serving on the Board may be made, in writing, to the City Manager.